

# VERONICA A. BYRD

## COUNSELOR IN TRAINING

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**in**



### OBJECTIVE

Seeking counseling supervision for practicum and internship starting Summer 2026 and part time direct and/or indirect employment in mental health.

### EXPERIENCE

#### November 2017 – present

This gap in employment has been filled with educational pursuits, Bachelor dual degree and now, a Master's degree, volunteer efforts, and supported my son with Autism in obtaining his associate's degree.

#### September 2011 – November 2017

Storekeeper – Supervisor – Morgan County Correctional Complex, Wartburg, TN.

#### May 2006 – November 2009

Customer Service Representative – First Volunteer Bank (now Builtwell Bank), Clarkrange, TN

#### May 1998 – October 2000

Customer Service Representative – Crossville, Inc. Crossville, TN.

My lifetime job experience encompasses person to person service with the public. I have worked for both private and government entities creating connections to both serve my employer with integrity and customers with respect for their needs.

### COMMUNICATION

I have a natural lean toward serving, encouraging and empowering others that has led me to continue my education toward a master's degree in clinical mental health counseling. I am a US Army Reserve veteran. I have earned an associate of applied science in contemporary business management (Roane State Community College, Harriman, TN) and a dual major Bachelor of Science in psychology and communication (King University, Bristol, TN). I

### EDUCATION

#### Liberty University Lynchburg, VA

I began the CACREP accredited online Master of Arts in Clinical Mental Health Counseling course of study in August 2023. Upon graduation from Liberty, I plan to practice under supervision until I accumulate enough hours to become a Licensed Professional Counselor in Tennessee. My current GPA is 3.96.

#### King University Bristol, TN

I graduated summa cum laude from King University with a dual major Bachelor of Science in May 2019, having successfully completed both the psychology and communication programs.

#### Roane State Community College Harriman, TN

I graduated magna cum laude from RSCC with an associate of applied science degree in Contemporary Management, May 2016.

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volunteered in Tennessee tourism (Morgan County Tourism Alliance) and more recently, led a small group promoting spiritual and physical wellness (Simple Paths to Faith) finding connection through outdoor activity. In March 2025, I had the opportunity for intensive study in Rwanda, Africa to learn about psychopathology through a cultural lens and group counseling administration.

## LEADERSHIP

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I have a volunteer spirit and know when and how to take charge with effort to empower and share success with others.

I recently led a small, outdoor based, physical and spiritual growth-oriented ministry called Simple Paths to Faith. I planned lessons, safety details, and organized and disseminated pertinent, easy-to-understand information for novice walkers and hikers. I hope to revive this group after licensure.

As a member of Morgan County Tourism Alliance (2014-2019), I led an award-winning marketing initiative and began an annual BBQ cooking contest at Tennessee Mountain Laurel Festival where I administered the contest for 2 years.

I was promoted to supervisor approximately 2 years into employment with Tennessee Department of Corrections, Morgan County Correctional Complex.

I love a challenge and opportunity to use my creativity to enliven others!

## REFERENCES

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[Available upon request.]

## KEY SKILLS

- SERVANT LEADERSHIP
- ATTENTIVE LISTENING
- VERBAL AND WRITTEN COMMUNICATION SKILLS
- CULTURAL SENSITIVITY
- CONTINUOUS LEARNER
- HIGH ACHIEVER
- ORGANIZATION
- GOAL ORIENTED
- DETAIL ORIENTED
- INTUITIVE

## AWARDS

- HONORABLE DISCHARGE, U.S. ARMY RESERVES, MARCH 1998.
  - MAGNA CUM LAUDE GRADUATE, ROANE STATE COMMUNITY COLLEGE, 2016.
  - SUMMA CUM LAUDE GRADUATE, KING UNIVERSITY, 2019.
  - 2018 EXCELLENCE IN TOURISM AWARD, BEST ADVERTISING, MARKETING, PUBLIC RELATIONS FOR MOCO SURVIVAL GUIDE.
  - STATE OF TENNESSEE SUPERVISOR CERTIFICATION, AUGUST 2012.
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